

INFORMATION FOR THE CREDIT UNION

University Accounting Service, LLC (UAS) services your CU Student Choice private student loans.

The Credit Union has access to all member loan information, correspondence, payment history and account memos via the UAS Connect website. If you need assistance locating information on the UAS Connect site, or if you would like additional users set up with access please contact cuscooperations@studentchoice.org.

INFORMATION FOR YOUR MEMBERS

UAS Connect Customer Service	Borrowers within the US	877-530-9782 uasconnect@tsico.com
	Borrowers outside of US	608-208-9009 uasconnect@tsico.com
UAS Connect Borrower Portal	www.studentchoiceconnect.com (see following pages)	
<p>Payments</p> <p>Make checks payable to the Credit Union but remit to UAS</p>	<p>Online: www.studentchoiceconnect.com (setup automatic, recurring payments or a one-time payment)</p> <p>Mail: University Accounting Service, LLC PO Box 5879 Carol Stream, IL 60197-5879</p> <p><u>Payments sent overnight FedEx or Priority mail:</u> University Accounting Service, LLC 250 N Sunnyslope Rd, Suite 110 Brookfield, WI 53005</p> <p><u>Payment to pay off in full:</u> University Accounting Service, LLC PO Box 5879 Carol Stream, IL 60197-5879</p> <p>*** A PAYOFF FIGURE MUST BE QUOTED BY UAS – MEMBER CAN OBTAIN A 10 DAY PAYOFF AMOUNT BY CALLING UAS AT 877-530-9782 ***</p>	
Billing Inquiries, Forbearance Requests & all Correspondence	University Accounting Service, LLC PO Box 918 Brookfield, WI 53008-0918 Fax: 866-543-6814	
Request a Payoff Figure	877-530-9782	

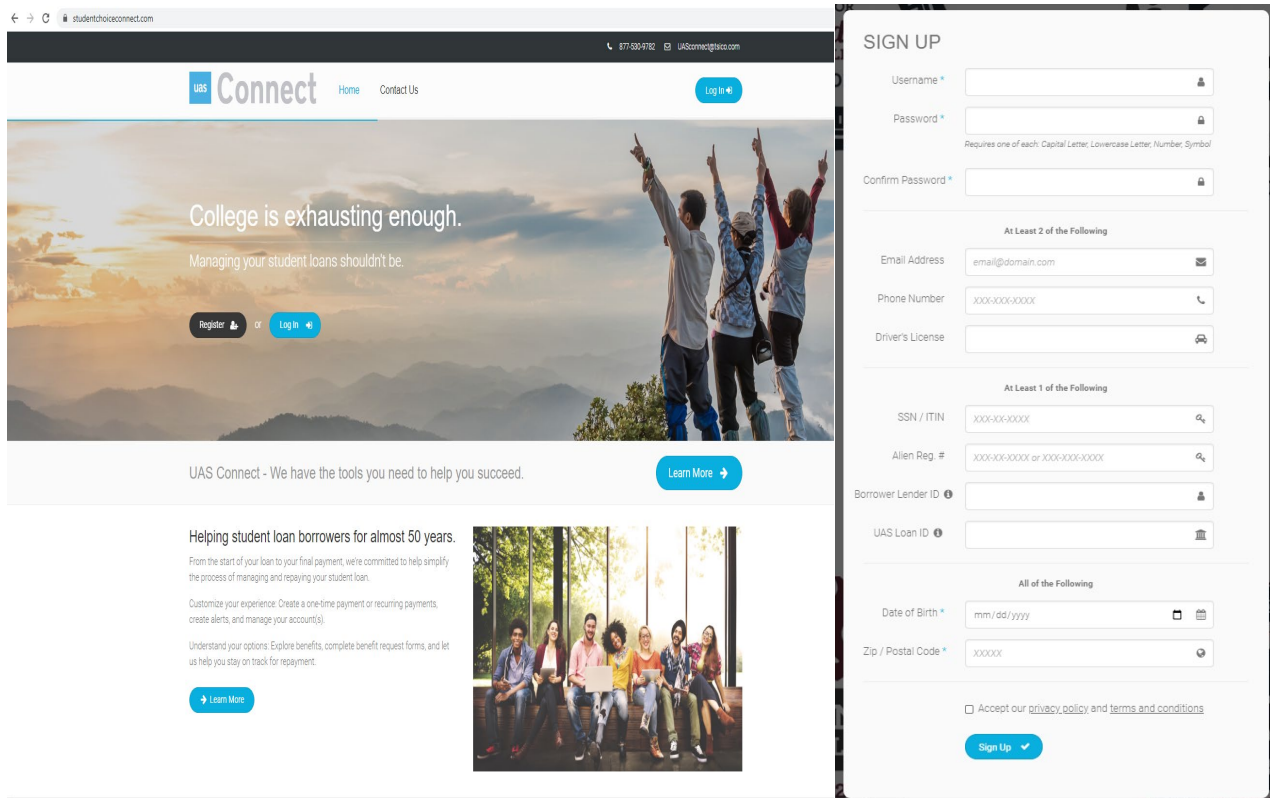
UAS CONNECT BORROWER PORTAL

All borrowers and co-borrowers are mailed monthly statements and/or email (if email on file). These documents direct the borrowers to the UAS site displayed below. Additionally, all borrowers receive instruction advising them to make payments directly to the Servicer, University Accounting Service, LLC.

However, there may be times when the Credit Union will accept payment from their member. Outlined below are steps (in order of preference) on how to handle borrower payments.

- 1) Refer your member to UAS Connect borrower portal www.studentchoiceconnect.com (sample below) to access their user account and setup or adjust their recurring payments.
- 2) If they prefer to make a payment at the Credit Union, the Credit Union bears the responsibility of ensuring that the payment reaches the Servicer:
 - The Credit Union will deposit the member's check into internal Student Choice general ledger (GL) where the funds will remain.
 - The Credit Union will complete the non-cash form (page 3) and return to cuscooperations@studentchoice.org for processing.
 - Once the form is processed, the transaction will appear on your UAS Connect daily transaction journal the following business day.

The landing page for the UAS Connect borrower portal. Borrowers may create a login using information found on statements or confirming personal information.



The image shows a screenshot of the UAS Connect borrower portal. The landing page features a header with the UAS Connect logo, navigation links (Home, Contact Us), and a 'Log In' button. The main content area has a background image of three people celebrating on a mountain peak, with the text 'College is exhausting enough. Managing your student loans shouldn't be.' Below this are 'Register' and 'Log In' buttons. A section titled 'UAS Connect - We have the tools you need to help you succeed.' includes a 'Learn More' button. Another section titled 'Helping student loan borrowers for almost 50 years.' describes the service and includes a 'Learn More' button and an image of a group of students sitting on a bench.

The sign-up form on the right is titled 'SIGN UP' and includes the following fields:

- Username *
- Password * (Requires one of each: Capital Letter, Lowercase Letter, Number, Symbol)
- Confirm Password *
- Email Address (email@domain.com)
- Phone Number (xxx-xxx-xxxx)
- Driver's License
- SSN / ITIN (xxx-xx-xxxx)
- Alien Reg. # (xxx-xx-xxxx or xxx-xx-xxxx)
- Borrower Lender ID *
- UAS Loan ID *
- Date of Birth * (mm/dd/yyyy)
- Zip / Postal Code * (xxxxxx)

At the bottom of the sign-up form, there is a checkbox for 'Accept our privacy policy and terms and conditions' and a 'Sign Up' button.