



## Fall Issue 2020

### Lobby Hours

Monday - Thursday 9:00am - 5:00pm  
Friday 9:00am - 6:00pm

### Drive Thru Hours

Monday - Wednesday 9:00am - 5:00pm  
Thursday 9:00am - 6:00pm  
Friday 8:30am - 6:00pm  
Saturday 9:00am - 1:00pm

### Location:

#### Main Office:

1117 28th Street  
Manistee, MI 49660  
(231) 723-3400

#### Bear Lake Office:

7685 Lake St.  
Bear Lake, MI 49614  
(231) 970-5100

#### Parkdale Office:

1778 Kemmer Road  
Manistee, MI 49660  
(231) 398-0431

[filercu.com](http://filercu.com)

### Holiday Closings:

November 11 – Veteran's Day  
November 26 – Thanksgiving Day  
December 24 – Christmas Eve  
offices close at 12:30pm  
December 25 – Christmas  
January 1 – New Year's Day

# ENTER

for a chance

# TO WIN

## ENROLL IN BILL PAY FOR A CHANCE TO WIN A DYSON VACUUM



See back for details



# Fall 2020

### Message from the CEO

Happy Fall! I'm pleased to announce we have more reasons to celebrate our Credit Union. We have reached our 10,000th member and were chosen as Best Financial and Best Mortgage Lender in the Manistee News Advocate poll. Thanks to everyone who voted and for sending your family and friends to our credit union!

I'd also like to give a big THANK YOU to our members who have been so patient and kind during the past few months. Covid 19 has made things difficult for all of us and we appreciate your understanding as we comply with the many mandates.

One thing that never changes is fraud, in fact, we have seen an increase in fraudulent activity over the past few months. Please remain vigilant for fraudulent activity on your accounts and never give out your financial information over the phone or internet to people you don't know.

Have a great Fall!

*Patty Preuss*

CEO

### Sign up for e-Statements



- You can view an 18 month history of your account
- Your statement is available sooner than a mailed copy
- It's safer than being delivered to your mailbox

To sign up for e-Statements go to the credit union's website at [filercu.com](http://filercu.com), click on **It's Me 247** sign in, then click on "Info Center" and under "My Preferences" click on "eStatement Options".

### Our Mission:

Building member-owned, life-long relationships one member at a time.



Filer Credit Union is an  
Equal Housing and Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.



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# CARD CONTROL IN THE PALM OF YOUR HAND

- TEMPORARILY LOCK YOUR CARD
- REPORT IT STOLEN
- VIEW YOUR ACTIVITY



# ENTER *for a chance* TO WIN

**ENROLL IN BILL PAY FOR A CHANCE  
TO WIN A DYSON VACUUM**



## **ENTROLL IN BILL PAY FOR A CHANCE TO WIN A DYSON VACUUM**

One (1) Prize Winner will be selected on or about December 5, 2020 by a random drawing from all qualified entries received by a participating credit union between October 1, 2020 and November 30, 2020. You may incur a monthly service fee for Bill Pay.

See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law. Terms and Conditions may apply. No purchase necessary.

**Directors:** Gregg King | Wayne Bernier | Connie Watson | Richard Tetsworth | Bonnie Cote | Anthony Gagliardo | Tom Maternowski | James Sibley | Jean Soltes  
**Supervisory Committee:** Marilyn Barker | Cyndy Wangbichler | Debbi Platt | Krista McDougall | Sherry Spencer | Elizabeth Peplinski