



**Spring Issue 2017**

**Lobby Hours:**

Monday - Thursday 9:00am - 5:00pm  
Friday 9:00am - 6:00pm

**Drive Thru Hours**

Monday - Wednesday 9:00am - 5:00pm  
Thursday 9:00am - 6:00pm  
Friday 8:30am - 6:00pm  
Saturday 9:00am - 1:00pm

**Location:**

**Main Office:**

1117 28th Street  
Manistee, MI 49660  
(231) 723-3400

**Parkdale Office:**

1778 Kemmer Road  
Manistee, MI 49660  
(231) 398-0431

[filercu.com](http://filercu.com)

**Holiday Closings:**

Memorial Day  
May 29th

Independence Day  
July 4th

**ENTER YOUR EMAIL ADDRESS  
for a chance to win a  
DRONE!**



See back for details

**Message From the CEO,**

Happy Spring! I hope everyone had a nice winter and our snowbirds travelled safely home. I want to use this letter this month to warn everyone that incidents of fraud are on the rise. We have been seeing all types of fraud over the past few months, not just the usual debit/credit card fraud. I've also seen some fraud being conducted on home banking and sadly one of our members being a victim of fraud when someone had access to their checkbook. Everyone needs to protect not only their social security number and account number, but also their passwords and physical items such as checkbooks and debit/credit cards. I urge everyone that uses home banking to check out the "Manage My Security" portion of It's Me 247 or talk to one of our member service representatives next time you are in to see what security features you can use to protect your account.

**Patty Preuss**  
CEO

**Annual Meeting:** Our annual meeting will be held on **April 24, 2017 at 5:30pm** at the main office. The terms of Tony Gagliardo, Jim Sibley, and Jean Soltes are up for election.

**Scholarship Applications:** Scholarship applications are now available at either office or online at [filercu.com](http://filercu.com). Deadline for submission is May 1, 2017. The scholarships are open to any member of the credit union or children of a member who are attending college in Michigan.

**Loan Protection/Life Savings** – Effective May 1, 2017, Filer CU will no longer provide Life Savings/Loan Protection insurance for our members. We took into consideration the costs and the benefits and determined the policy was outdated, very expensive, and no longer beneficial to a large majority of our membership. The Credit Union still offers a multiple of other insurance products for member purchase if they wish. See a member service representative or loan officer if you are interested in purchasing an insurance product.

**Cash Rewards:** FYI – our rewards Visa card now has cash back! In addition to our usual gift card, travel, and merchandise you can purchase with your Visa card rewards, we have added CASH BACK!

**Remote deposit** – Can't make it to one of our branches to deposit your check? You can now use remote deposit to capture on your smart phone to deposit your funds from wherever you happen to be. Go to [FilerCU.com](http://FilerCU.com) for more information.

**Our Mission:**

Building member-owned, life-long relationships one member at a time.



Filer Credit Union is an Equal Housing and Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.



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EMAIL ADDRESS  
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**TO WIN  
A DRONE**

VISIT IT'S ME 247 ONLINE BANKING. CLICK "INFO CENTER" THEN UNDER "MY PREFERENCES" CLICK ON "PERSONAL INFORMATION" AND ENTER YOUR EMAIL

OR SUBMIT YOUR EMAIL ADDRESS TO A PARTICIPATING CREDIT UNION STAFF MEMBER FOR ENTRY



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.



One (1) Prize Winner will be selected on or about June 5, 2017 by a random drawing from all qualified entries received by a participating credit union between April 1, 2017 and May 31, 2017. Eligible members can enter the contest by entering their email address in It's Me 247 online banking. No purchase necessary. See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law. Terms and Conditions may apply.



# KEEP CALM AND CREDIT UNION ON

### Sign up for e-Statements

To sign up for e-Statements go to the credit union's website at [filercu.com](http://filercu.com), click on It's Me 247 sign in, then click on "Info Center" and under "My Preferences" click on "eStatement Options".



We're available even when we're not open! With **It's Me 247** Online Banking, you can keep in touch with your Filer accounts any time, from any place! Use **It's Me 247** Online Banking to check balances, transfer money, and stay connected around the clock!

**Directors:** Gregg King | Wayne Bernier | Connie Watson | Thomas Batzer | Bonnie Cote | Anthony Gagliardo | Tom Maternowski | James Sibley | Jean Soltes  
**Supervisory Committee:** Bev Saylor | Phil Fedder | Nancy Guenthardt | David Hendricks | Mary Jo Jach | Lynn Skiera